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|--|---------------------------------|---------------|-------------|-------------|----------------------------------|
|  | <b>General Document</b>         | <b>Code</b>   | <b>Date</b> | <b>Rev.</b> | <b>Approved</b>                  |
|  | <b>QUALITY POLICY</b>           | <b>DG-005</b> | 03-04-19    | 01          | 04/07/2019<br>Quality Commission |
|  | Modification: Document creation |               |             |             | Full: 1 de 1                     |

## **MISSION**

To generate knowledge of excellence, able to impact the health and quality of life of the population, and do so with a strong international vocation and inclusion of territorial potential.

## **VISION**

To be an internationally competitive benchmark in health research and innovation, demonstrating ethical values and promoting sustainability, multidisciplinary work and internal and external cooperation

## **VALUES**

|   |   |
|---|---|
| Responsibility and Independence of Judgment | We are faithful to the ethical foundations when it comes to making our decisions            |
| Generosity in synergy                       | We are able to generate selfless collaborations   |
| Social Commitment                           | We deliver on what we promise and get involved  |
| Respect                                     | We are respectful of our statements and other points of view                                |
| Leadership                                  | We take the initiative to act or to lead new projects                                       |
| Rigor                                       | We are accurate in our reasoning and use reliable sources of information                    |
| Equity in the distribution of resources     | We are fair in the distribution of the resources at our disposal (not necessarily economic) |
| Enthusiasm                                  | We are excited to do new things and pass it on to others                                    |

Based on the Strategic Plan, our Quality Policy is aimed at achieving:

- Excellence in research and project management
- Optimization in human resource management
- The continuous improvement of all the processes of the organization and the measurement of the satisfaction of the interested parties
- Dissemination of the policy and quality objectives to all professionals in the organization.
- Compliance with all customer requirements as well as with all legal and regulatory requirements
- The continuous training of our staff and teamwork

IRB Lleida is committed to complying with all the provisions of this quality policy and encourages all staff, both employed and assigned, to take part. The Quality Policy will be complemented by the quality objectives that will be approved periodically and remains available to all interested parties through their publication on our website.